

ANCILLARY CONTACT SHEET

We're here to help

You can count on your dedicated Blue Cross and Blue Shield of North Carolina (Blue Cross NC) Ancillary sales and account management team for answers. Please refer to this contact sheet any time you need to reach your dedicated team.

Chasty Underwood

Director
Ancillary Segment

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Steve Zanni

Sales Manager
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Angie K. White

Retention Manager
Ancillary Segment

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Contact for				
New Business All Group Sizes	<ul style="list-style-type: none"> + New sales for all size groups + Producer portal issues/questions + New producer registration/appointment 	Michele Gregory Account Executive W. 919-765-4671 M. 919-280-3438 michele.gregory@bcbsnc.com	Sherrie Parrish Account Executive W. 336-201-4008 M. 336-601-1553 sherrie.parrish@bcbsnc.com	Ken Schoonhagen Account Executive M. 336-580-9018 kenneth.schoonhagenjr@bcbsnc.com
Ancillary Sales Specialist	<ul style="list-style-type: none"> + Request for proposals including Blue 20/20SM + New group implementation + Installation status inquiries 	Margaret Smith Ancillary Sales Specialist W. 919-765-2197 margaret.smith@bcbsnc.com		Chris Stephenson Ancillary Sales Specialist W. 919-287-7631 chris.stephenson@bcbsnc.com
		Cheri Olsen Ancillary Sales Specialist W. 919-765-1984 cheri.olsen@bcbsnc.com		
Ancillary Account Management/Retention	<ul style="list-style-type: none"> + Renewals + Contract level issues + Escalated service issues 	Courtney Justice Account Manager W. 984-960-3583 M. 919-621-0377 courtney.justice@bcbsnc.com	Ashley Nason Account Manager W. 919-765-4121 M. 919-884-6305 ashley.nason@bcbsnc.com	Casey McClure Account Manager W. 984-221-1188 M. 704-616-8347 casey.mcclure@bcbsnc.com
Ancillary Account Specialist	<ul style="list-style-type: none"> + Customer service + Claims + Blue 20/20 renewals 	Christinia Peacock Account Specialist W. 919-765-7458 christinia.peacock@bcbsnc.com		Claire Cabaniss Account Specialist W. 704-731-7869 claire.cabaniss@bcbsnc.com
Worksite/Voluntary Sales	<ul style="list-style-type: none"> + Voluntary & worksite product enrollments + Benefit meetings 	Angie White Voluntary Benefit Enrollment Consultant M. 704-576-0049 angela.white@bcbsnc.com		

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