

ANCILLARY CONTACT SHEET

We're here to help

You can count on your dedicated Mosaic Group sales and account management team for answers. Please refer to this contact sheet any time you need to reach your dedicated team or call us toll free at 888.723.4476.

Chasty Underwood
Director
Ancillary Segment
W.704-561-2753
M.704-968-3927
chasty.underwood@bcbsnc.com

Steve Zanni
Sales Manager
Ancillary Segment
W.704-561-2766
M.704-999-4187
stephen.zanni@bcbsnc.com

Angie K. White
Retention Manager
Ancillary Segment
W.919-765-7682
M.919-896-9313
angelak.white@bcbsnc.com

Mosaic Group is the preferred agency of Blue Cross and Blue Shield of North Carolina.

	Contact me for:	Ancillary team for Eastern North Carolina	Ancillary team for The Triad North Carolina	Ancillary team for Western North Carolina
New Business All Group Sizes	<ul style="list-style-type: none"> + New sales for all size groups + Individual product sales + Producer portal issues/questions + New producer registration/appointment 	<p>Michele Gregory Account Executive W. 919-765-4671 M. 919-280-3438 michele.gregory@bcbsnc.com</p>	<p>Sherrie Parrish Account Executive W. 336-201-4008 M. 336-601-1553 sherrie.parrish@bcbsnc.com</p>	<p>Ken Schoonhagen Account Executive M. 336-580-9018 kenneth.schoonhagenjr@bcbsnc.com</p>
Ancillary Sales Specialist	<ul style="list-style-type: none"> + Request for Proposals including Blue 20/20SM + New group implementation + Installation status inquiries 	<p>Allie Zeck Ancillary Sales Specialist W. 919-765-7693 alexandra.zeck@bcbsnc.com</p>	<p>Margaret Smith Ancillary Sales Specialist W. 919-765-2197 margaret.smith@bcbsnc.com</p>	<p>Chris Stephenson Ancillary Sales Specialist W. 919-287-7631 chris.stephenson@bcbsnc.com</p>
Ancillary Account Management/Retention	<ul style="list-style-type: none"> + Renewals + Contract level issues + Escalated service issues 	<p>Courtney Justice Account Manager W. 984-960-3583 M. 919-621-0377 courtney.justice@bcbsnc.com</p>	<p>Ashley Nason Account Manager W. 919-765-4121 M. 919-884-6305 ashley.nason@bcbsnc.com</p>	<p>Casey McClure Account Manager W. 984-221-1188 M. 704-616-8347 casey.mcclure@bcbsnc.com</p>
Ancillary Account Specialist	<ul style="list-style-type: none"> + Customer Service + Claims + Blue 20/20 renewals 	<p>Cheri Olsen Account Specialist W. 919-765-1984 cheri.olsen@bcbsnc.com</p>	<p>Christinia Peacock Account Specialist W. 919-765-7458 christinia.peacock@bcbsnc.com</p>	<p>Cheri Olsen Account Specialist W. 919-765-1984 cheri.olsen@bcbsnc.com</p>
Worksite/Voluntary Sales	<ul style="list-style-type: none"> + Voluntary & worksite product enrollments + Benefit meetings 	<p>Angie White Voluntary Benefit Enrollment Consultant M. 704-576-0049 angela.white@bcbsnc.com</p>		

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